

Amplifon Hearing Health Care

Myamplifonusa.com Registration & Login Retrieval Guide

July, 2016

Myamplifonusa.com Registration & Login Retrieval Guide

This guide was created to walk you through the registration process for Myamplifonusa.com. The first time you log into www.myamplifonusa.com, the registration screen will display asking you to register your user account. Registration information is stored behind the scenes in your user profile for identification purposes only. The stored information will also be used to assist you in retrieving user name and password information.

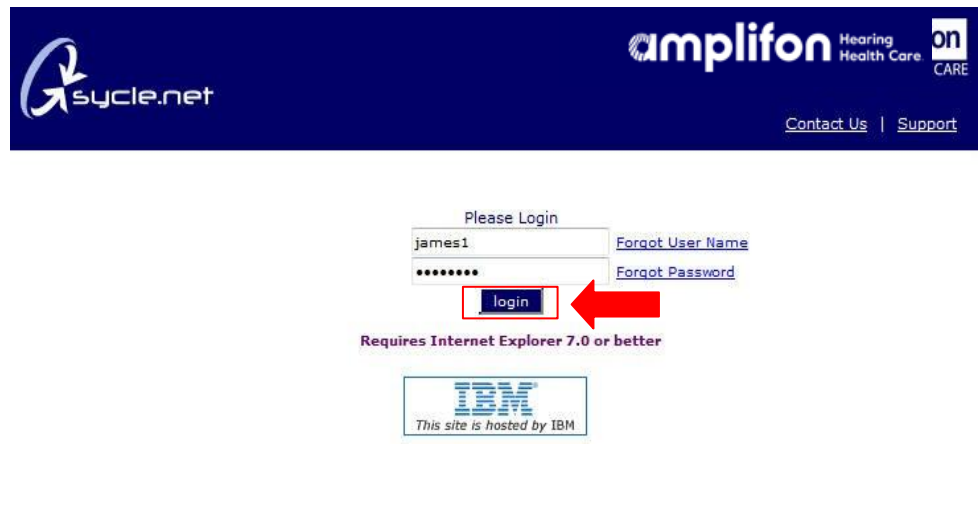
If you have not received your Username and Temporary Password:

- Please contact Amplifon Client Services at 1-800-920-4327

In the second and third section of this guide, we show you how to retrieve your username and password for the Myamplifonusa.com system.

Registering your user account in the Myamplifonusa.com system

1. Go to the website www.myamplifonusa.com
2. The Sycle.net log in page displays. Enter your username and password then click the login button.



3. The first time you log in you will be required to register your user account. All fields are required. Please enter:

- A unique password for your account. (All passwords must contain capital and lowercase letters and number)
- Security Question and Answer - you may enter any question and answer you like. The question should be something only you know the answer to (i.e. What is my mother's birthstone?).
- Mobile Phone #
- Email address (work email address)
- Month & Day of Birth

Registered Name: James Jameson

Welcome to the Amplifon Lite Referral Management system. Please take a moment to register your user account.

Password Setup

Your password is expired. Please enter a new one:

New Password: ●●●●●●

Password Again: ●●●●●●

Security Question

Please enter a security question and answer. The question will be used for future username and password retrieval.

Question: What is my dogs name?

Answer: Max

Identity

The individually identifiable information that you provide through this registration process will be stored in your user profile for identification purposes only. Amplifon Hearing Health Care will not share nor sell your information to any third parties or use it for any other purposes other than Amplifon Lite account management.

Mobile Phone #: 123 456 7890

Email Address: name@email.com

Confirm Email: name@email.com

Date of Birth: 10 10

Save



4. When all information is entered, click the Save button. Registration is now complete and the Myamplifonusa.com. Dashboard will appear.

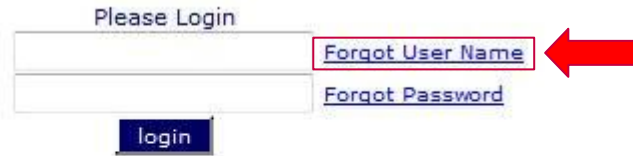
Note: Amplifon will not share nor sell your information to any third parties or use it for any other purposes other than Myamplifonusa.com account management.

Additional Detail: In the event you've forgotten your security question answer or any other registered information, contact your business owner, manager or Amplifon Client Services. They can reset your account information, and the next time you log in, you will re-register your user account.

Retrieving your user name

If you have forgotten your user name, follow the instructions below to retrieve it.

1. On the login page, click the [Forgot User Name](#) hyperlink.



Please Login

[Forgot User Name](#)

[Forgot Password](#)

login

Requires Internet Explorer 7.0 or better



2. The Retrieve Your User Name screen displays. Enter your First Name, Last Name, Date of Birth and Mobile Phone # (this is the information you entered during registration). Next, enter the Verification code. Click Continue.

Note: click the reset icon if you would like to enter a different verification code.



Retrieve Your User Name

Step 1: Identify Yourself Step 2: Verify Information Step 3: Confirmation

Amplifon Hearing Health Care is committed to protecting your privacy and ensuring that only you can access your information. In order to retrieve your User Name, please provide the personal registered information below so we can verify your identity.

* First Name: James

* Last Name: Jameson

* Date of Birth: 10 / 10

* Mobile Phone #: 123 456 7890

Verification: Please enter the code shown below.

73q3ns

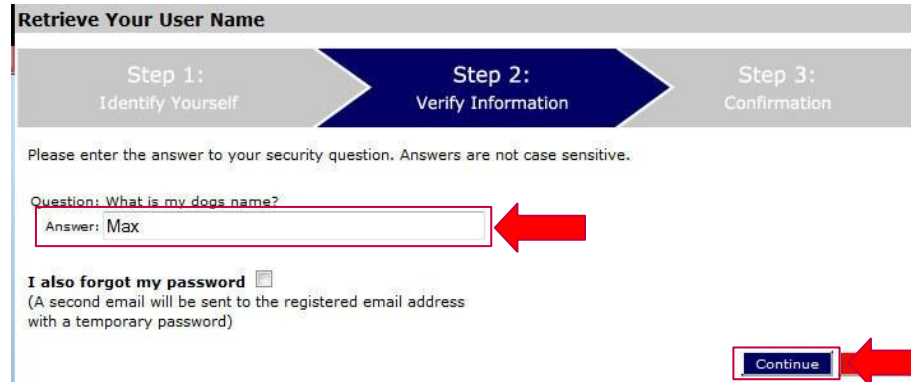
73q3ns

Continue

- The second step is to answer your security question. Enter the answer to your security question in the Answer field.

Note: If you also forgot your password, check the box next to “I also forgot my password.” A separate email will be sent to your registered email address with a temporary password.

- The Myamplifonusa.com system will confirm that your User Name has been sent to your registered email address. Go to your email to retrieve it.



Retrieve Your User Name

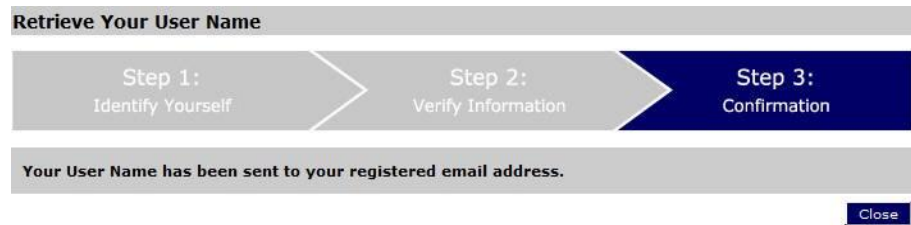
Step 1: Identify Yourself **Step 2: Verify Information** Step 3: Confirmation

Please enter the answer to your security question. Answers are not case sensitive.

Question: What is my dogs name?
 Answer: Max

I also forgot my password
 (A second email will be sent to the registered email address with a temporary password)

[Continue](#)



Retrieve Your User Name

Step 1: Identify Yourself Step 2: Verify Information **Step 3: Confirmation**

Your User Name has been sent to your registered email address.

[Close](#)

Retrieving your password

If you have forgotten your password, follow the instructions below to receive a temporary password.

- On the log in page, click [Forgot Password](#) hyperlink.



Please Login

[Forgot User Name](#)

[Forgot Password](#)

[login](#)

Requires Internet Explorer 7.0 or better

IBM
 This site is hosted by IBM

- The Retrieve Your Password screen displays. Enter your username and the verification code. Click Continue.

Retrieve Your Password

Step 1: Identify Yourself Step 2: Verify Information Step 3: Confirmation

Amplifon Hearing Health Care is committed to protecting your privacy and ensuring that only you can access your information. To receive a temporary password, we ask for some personal information so we can verify your identity.

User Name:

Verification: Please enter the code shown below.



- The second step is to answer your security question. Enter the answer to your security question in the Answer field. Click Continue.

Retrieve Your Password

Step 1: Identify Yourself Step 2: Verify Information Step 3: Confirmation

Please enter the answer to your security question. Answers are not case sensitive.

Question: What is my dogs name?

Answer:

- The Myamplifonusa.com system confirms that a temporary password has been sent to your registered email address. Go to your email to retrieve the Password.

Retrieve Your Password

Step 1: Identify Yourself Step 2: Verify Information Step 3: Confirmation

A temporary password has been sent to your registered email address.

For questions on Amplifon Policy and Procedure, Please contact Amplifon Client Services at 1-800-920-4327.